## **Job Evaluation Rating Document**

CUPE, SEIU, SGEU, SAHO	Job Title	Hearing Aid Practitioner	Code
	Date	October, 2000; 2004	
SELU WEST	Revised Date	September, 2011	033
SGEU	Revised Date	October 16, 2018	

Decision Making	Degree
Some choice of action when dispensing, adjusting, repairing and maintaining hearing aids and other related audiological equipment within limits defined by accepted practice. Discretion is used in referrals to the physician and when providing client services.	3.0

Education	Degree
Grade 12. Hearing Aid Practitioner diploma (Grant McEwan - 716 hours). Certification with National Board for Certification in Hearing Instrument Sciences (NBC-HIS)	
	3.5

Experience	Degree
No previous experience. Twelve (12) months on the job to gain a knowledge of various facilities and equipment and to become familiar with department policies and procedures.	
	4.0

Independent Judgement	Degree
Fitting of hearing aids is governed by standard practices. Has ability to exercise judgment regarding warranties, repairs and minor problems. Makes choices when analyzing and troubleshooting problems around hearing aid moulding and fitting.	3.5

Working Relationships	Degree
Uses tact and discretion when performing hearing tests or fitting equipment. Secures cooperation of children and the elderly to perform tests.	4.0

Impact of Action	Degree
Misjudgments in dispensing, adjusting, fitting and maintaining audiological equipment may result in serious discomfort to patients.	
	3.0

Leadership and/or Supervision	Degree
May show others how to perform tasks or duties by familiarizing new employees with the work area and processes. Provides functional guidance to staff regarding cleaning, care and warranties of hearing aids.	1.5

Physical Demands	Degree
Regular physical effort testing, fitting and repairing hearing apparatus requiring fine hand-eye coordination.	
	2.0

Sensory Demands	Degree
Regular sensory demands when listening to clients with periods of intense concentration when cleaning, repairing and adjusting apparatus.	
	2.5

Environment	Degree
Occasional exposure to major hazards such as blood/body fluids and cleaning solutions.	
	3.0